

Forget your log in ID or Password?

1. Go to Lexis Advance Malaysia sign in page at <https://advance.lexis.com/my>.
At the sign in page, click on “Forgot your ID or password?”.

Lexis Advance® Malaysia

Sign In [Help](#)

ID

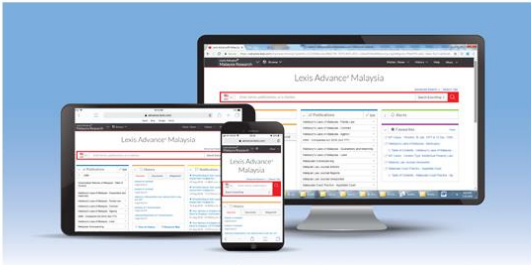
Password

 [SHOW](#)


☐ Remember Me [Sign In](#)


[Forgot your ID or password?](#)


Use of this service is subject to [terms & conditions](#).



Not a Lexis Advance® user? [Click here to enquire.](#)

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2. To retrieve ID, select “Forgot ID”.
Key in the email address registered with your Lexis Advance sign in credential.
If you are unsure, please contact your office’s administrator. Alternatively, you can contact us at phone 1800 88 8856 or email my.training@lexisnexis.com.

Lexis Advance® Malaysia

[Forgot ID or Password?](#)

[Tips](#)

☒ Forgot ID

If you have forgotten your ID, enter the email address you used when you created your LexisNexis® ID and password and click Submit.

Email address

☐ Forgot Password

[Submit](#) [Cancel](#)

Questions? Call Customer Support at 1800 88 8856

3. Click submit and you will receive email containing your sign in credential.

4. If the email address is registered to multiple IDs, you will be directed to the page below. In this case, please contact us at 1800 88 8856 or email my.training@lexisnexis.com.

Lexis Advance® Malaysia

Forgot ID or Password?

Email Address Associated with Multiple IDs

The email address you provided (my.training@lexisnexis.com) is associated with more than one ID. Please contact Customer Support at 1800 88 8856 so we can determine which ID you need help with.

Return to Sign-in

Return to Forgot ID or Password page

5. To retrieve password, select “Forgot Password”.
Key in your Lexis Advance sign in ID and click “Submit”.

Lexis Advance® Malaysia

Forgot ID or Password?

Forgot ID

☒ Forgot Password

If you have forgotten your password, enter your ID below and click Submit.

ID

lawyer1

Submit

Cancel

Questions? Call Customer Support at 1800 88 8856

[Tips](#)

6. You will receive an email with the link to reset your password via the email address registered to your sign ID.

If you are unsure which email is registered to your ID, please contact your office's administrator. Alternatively, you can contact us at 1800 88 8856 or email my.training@lexisnexis.com.

Forgot ID or Password?

Check Your Email

We've sent an email to the email address associated with the username you entered.

The email contains a link that is valid for 2 hours.

If you don't receive it, please check your junk mail folder and that your server is delivering your email. Consider checking any other email accounts you have.

Malaysia Helpline: 1800 88 8856

[Return to Sign-in](#)

[Return to Forgot ID or Password page](#)