Lexis Advance®

Lexis Advance Essentials

Welcome to Lexis Advance!

Following are some helpful points to kick start your access to Lexis Advance Singapore:

- ✓ You will receive a new set of IDs and passwords via email with the title of
 "Welcome to Lexis Advance®".
- ✓ Your will be able to change your passwords and set your IDs according to your preference.
- ✓ To support a smooth transition to the new platform, your existing Lexis Singapore access will continue to operate as normal for 60 days upon the activation of your Lexis Advance access.
- ✓ All your alerts and saved searches will be manually migrated by recreating the alerts and saving as new searches in the Lexis Advance platform. For guidance, please contact your Client Experience and Learning Consultant.
- ✓ To access to Lexis Advance training materials please click <u>here</u>.
- ✓ To schedule for an onsite training session, you can connect with our Client Experience and Learning Consultant or contact Customer Support at +65 6349 0110 or email help.sg@lexisnexis.com.
- ✓ Alternatively, we have monthly **Lexis Advance Research Made Easy** lab at the LexisNexis office. Feel free to register for any of the available sessions <u>here</u>.
- ✓ You will receive a new format of Lexis Advance invoice.
- ✓ To reach our customer care consultant, contact +65 6349 0110 or email help.sg@lexisnexis.com