# Lexis Red™ Installation Guide for Windows 7 Platform

Minimum requirements:

- Operating system windows 7
- .Net Framework 4.5
- IE 11

**Step 1**

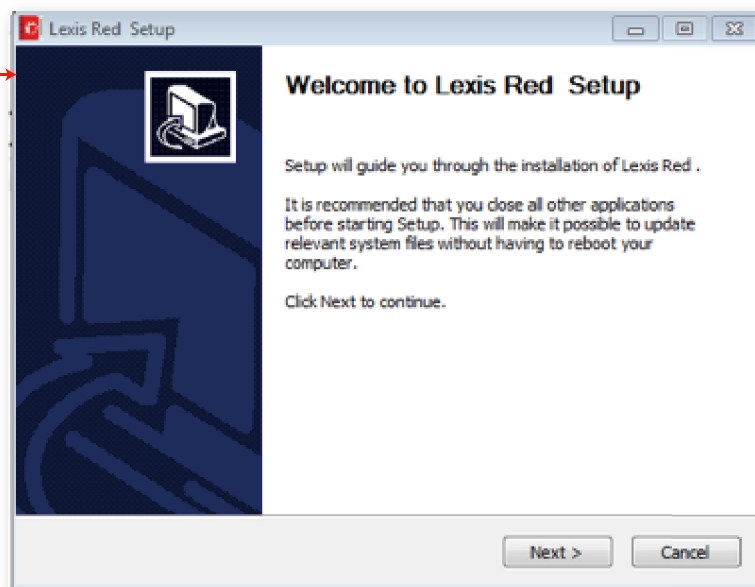Ensure your device is connected to the internet.

**Step 2**
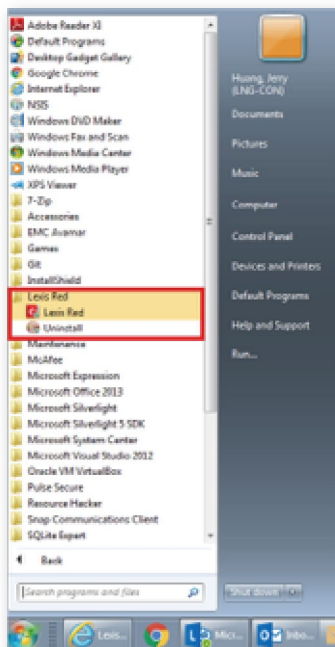
Download the installer on your desktop from the website:
http://info.lexisnexis.com.hk/LexisRed#download

**Step 3**

Click the downloaded installer file "LexisRed.exe" ,then the installation wizard will help you install the application step by step.



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**Step 4**

Upon completion of the installation, the application will automatic start. If you want to start it again, you can see the "Lexis Red"  app icon in the windows start menu ,you just need to click it.
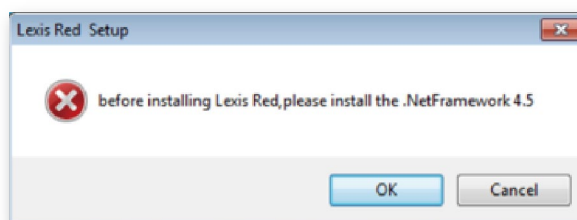


**Step 5**

Enter your country (Hong Kong),  email and password on the login page.

## Please note the following:

- If the .Net Framework version on your  desktop  is under 4.5 version ,the installer will interrupt and alert you to download and install the .Net Framework 4.5 or higher version from the Microsoft official website. After installing the .Net Framework 4.5 ,you can reinstall our  "LexisRed.exe"  application. Alert information is as below.



- If you are an existing user of the earlier version of Lexis Red, and have now downloaded the new version Lexis Red, please utilise your existing login and password details to access the new app. If you are a new Lexis Red user, you will receive a welcome email with your login details.

- Should you experience any issues with your device, please contact the device manufacturer. If you experience any issues related to the Lexis Red app, please contact Customer Support on +852 2179 7888 or help.hk@lexisnexis.com

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